



Reservation Policy

- Payment for your reservation is due in full 2 weeks after your reservation is approved.
- Reservations with unpaid balances 2 weeks after their reservation was approved may be canceled.
- Staff will always contact the primary account holder prior to canceling a reservation due to outstanding balance.
- Reservations must be made at least 2 weeks in advance of the desired rental date.

Refunds

- If the reservation is canceled 30 days or more in advance, a full refund will be issued less a \$10 processing fee.
- If the reservation is canceled 14-29 days in advance, a 50% refund will be issued.
- If the reservation is canceled 13 days or less in advance, no refund will be issued.